

- 1) How many homes are not included within the maps provided in the RFP?
Very few if any
- 2) There was a 30% increase in tonnage year over year (2016-2017), is the expected future growth or was there something unique that drive that increase? **The Town can provide the number of new single family constructed by year. 2011- 112 2012- 138 2013- 182 2014- 144 2015- 176 2016- 183 2017- 215 2018(as of November)- 207**
- 3) Can the Town provide year to date numbers for current trash tonnage? **Not available.**
- 4) On page A2 #9 states, "The contractor is solely responsible for the billing and collecting system". However, in the Solid Waste Agreement draft page B17 it states "The Town shall bill Residential Services..." Please clarify which one is correct? **The language is inconsistent. The Town bills and collects for residential services. An additional fee is charged to residents to pay for the Town's administration of the bills and to provide customer support. The RFP includes the existing contract as a reference point for proposers.**
- 5) What is the bad debt percentage for residential services? **Minimal**
- 6) On page A6 it states the proposal shall be a minimal of 15 pages. Will addendum be included in the 15 pages? **Yes, addendum can be added, and they will not be included in the 15-page maximum. The 15-page maximum is for the proposal.**
- 7) On page A13 it states the contractor is to provide bulk pick-up on a on-call fee for service basis and four times a year. However, on B8 it states that the contractor shall collect on the second Tuesday of each month. Please clarify? **The expectation is within A13. The RFP includes the existing contract as a reference point for proposers.**
- 8) On page B26 for clean-up days, what is the expectation? Can the Town provide previous tonnages and hauls for events? **The pick-up will be provided to the Town at no charge. This event typically consists of 2 to 3 40-yd roll-off containers.**
- 9) On page B27 special event collection, how many events are held? Can the Town provide previous tonnages and hauls for events? **5 to 6 small events a year that did not require roll-offs.**
- 10) Can the Town provide the costs that the current supplies charging the Town? **Out existing contract is a public record, available on the Public Records Portal section of the Town's website.**
- 11) Does the Town currently charge the contractor a franchise fee? **Yes**
- 12) On page B22, is the Town charging for liquidated damages? This question was asked by two contractors. **Yes, the Town will if warranted. Liquidated damages have not been charged.**
- 13) Do the number of residential customers included multi-family units? **They are considered communal customers.**

Howard Cotton	45 N Phoenix St	4cy 1x week
Mercey Tucker	49 N Silver St	3cy 1x week
Wilber & Dolores Freeman	221 N Pinal St	3cy 1x week

DMC ibdustries	220 W 9th St B4	3cy 1x week
Desert Palms Florence	220 W 9th St B2	3cy 1x week
Jacob Throckmorton	220 W 9th St B5	3cy 1x week
Desert Palms Florence	220 W 9th St B6	3cy 1x week
Desert Palms Florence	220 W 9th St B8	3cy 1x week
Desert Palms Florence	220 W 9th St B9	3cy 1x week
Desert Palms Florence	220 W 9th St B1	3cy 1x week
Desert Palms Florence	220 W 9th St B7	3cy 1x week
Desert Palms Florence	220 W 9th St B10	3cy 1x week
Florence Apts Assoc	21 S Willow St	8cy 1x week
Florence Apts Assoc	107 W Butte	8cy 1x week
Pinal Parkway Apts/Ralph Felix	140 S Pinal Parkway	6cy 2x week + 1 6 rec
TND Holdings (Big horn)	440 N Florence Heights Rd-D	(4) 2cy 1x week
Holiday Apartments LLC	3535 N South Dakota Ave	3cy 1x week
Florence Apts Assoc	644 E Florence Hgts Apt 21-26	(2) 6 cy 1xweek
Florence Apts Assoc	644 E Florence Hgts Apt 11-14	(3) 6cy 1x week
Saguaro Garden Apartments	1501 S 79b	(4) 6cy 2x week
US Park Investment	850 S Main St	8cy 2x week
DDI Florence LTD Partnership	401 E Stewart #4	8cy 2x week
DDI Florence LTD Partnership	401 E Stewart #3	8cy 2x week
DDI Florence LTD Partnership	401 E Stewart #2	8cy 2x week
DDI Florence LTD Partnership	401 E Stewart #1	8cy 2x week
DDI Florence LTD Partnership	401 E Stewart	8cy 2x week
AJJ Realty	625 S Main St	3cy 1x week
Vista Hermosa/Upper Condos	3960 N Iowa Ave/sys 303 Lancaster Ct	(2) 8cy 1x week
Casita Hermosa/Lower Condos	905 E Lancaster	(1)3cy 2x week
Caliente Casa Del Sol	3502 N Pinal Parkway	4cy, (1) 8 cy (1) 2 cy
Caliente Casa Del Sol	3502 N Pinal Parkway	CONTINUED FROM ABOVE
Tierra Del Sol	N Pinal Parkway	8cy 2x week
Doris Torres	480 E Aguilar	3cy 2x week
Doris Torres	110 N Willow	3cy 2x week

Stephane Jordan Pinal Mobile Home Park	525 N Main	(2) 8cy 1x week
ADOC	805 S Main	(2) 8cy 1xweek
Individual charges/Pinal Properties	270/280 e RUGGLES	(1) 6CY X 2 wk

- 14) Must a contractor advertise for bio-solid collection? **No, it is an option**
- 15) On page A13, must the contractor accept all recyclable material mentioned? **No, the acceptable material can change. The Town will work with the contractor to advertise the acceptable material.**
- 16) On page A24 must a proposal include requested services? **No**
- 17) On page B8, must the contractor pick-up bulk trash on Tuesdays? **No, the proposal may include a different day. The RFP includes the existing contract as a reference point for proposers.**
- 18) On page B15, are there any alternative sized trucks being used? **No**
- 19) On page B6, what services are provided for the tree pick-up? **Two roll-offs that are on site and picked-up as needed for up to two weeks. The RFP includes the existing contract as a reference point for proposers.**
- 20) On page B27, what services are provided for the special events? **There are about 5 small events a year. The services vary per event, but do not include roll-offs. The RFP includes the existing contract as a reference point for proposers.**
- 21) On page B29, what is the quantity of alley pick-ups? **Minimal**
- 22) On page A13 - # 4 Residential Bulk Waste Services (Section A – RFP Process) #7. Does the town want the pricing based on monthly bulk, quarterly bulk, or on call? **Cost is based upon tons that are collected monthly.**
- 23) The pricing sheet has the bulk charge as a /ton by both collection and disposal. Should this be changed to a monthly charge/unit – charged to all units monthly? **It is per ton by collection and disposal.**
- 24) On the pricing sheet, the semi-annual bulk waste event is listed on form 5.2, but not 5.1. **An addendum will be issued.**
- 25) The Town received a question requesting clarification on the Licensed Bio-Solid Hauling Services ITB and Solid Waste Services RFP. **The Town may choose to award hauling the bio-solids/sludge from either advertisement.**
- 26) Will the Town agree to both parties having the option to renew (i.e., it will renew only if both parties agree)? **The Town does not support this request**
- 27) On page A-5, Section (b), there is a requirement to pick up full containers within 24 hours. Would the Town consider changing this to one business day? **Yes, provided that an acceptable alternative is available until the container is replaced.**
- 28) If the bidder has proposed changes to the agreement included with the RFP, in what format would you like those (e.g., a list or a marked-up copy?) If the latter, will the City provide the contract in word format? **In order to submit a**

request to deviate from the RFP, please submit a deviation/compliance form (A-27) with the requested changes.

- 29) Section 7.1 of the agreement requires the contractor to notify the Town in advance if any key personnel are removed. What happens if a key personnel resigns or is terminated? These employment matters cannot be shared with third parties in advance. **Refer to the RFP for it contains the notice requirements.**
- 30) Section 3.2.3. Will the Town revise this to make it a violation of a law that will adversely impact Contractor's ability to perform? Any violation of law could pick up allegations totally unrelated to this agreement. **In order to submit a request to deviate from the RFP, please submit a deviation/compliance form (A-27) with the requested changes.**
- 31) Page A3 4. How many and what size roll off boxes currently service the sludge, grits, rags & solids? **Two 20-yard roll-offs are provided at the North and South plants.**
- 32) What types of services and service frequency are required for the Town facilities? This question was asked by two contractors.

Public Works Building	425 E Ruggles	(3) 3cy 1x week
Public Works Parking Lot N of PW	460 E Ruggles	3cy 1x week
Public Works NF WWTP	3200 N Pinal Parkway	3cy 1x week
Public Works SF WWTP	100 S Plant Rd	3cy 1x week
Parks and Recreation Shop/Little League	330 N University St	6cy 1x week
Police Station	425 N Pinal St	3cy 1x week
Senior Center	330 N Pinal St	6cy 1x week
Fire Station	72 E First St	2cy 2x week
Anthem Fire Station	2035 N Hunt Hwy	2cy 2x week
Town Hall	775 N Main St	6cy 1x week
Planning and Development	600 N Main St	3cy 1x week
Heritage Park	600 N Main St	(4) 8cy 1x week, 6 recycle
McFarland State Park	24 W Ruggles St	3cy 1x week
Bruenkant Bldg.	290 N Baily St	2cy 1x week
Main St Park	700 S Main St	3cy 1x week
Fire Station	2700 N Constitution Way	2cy 1x week
Silver King	440 N Main St	3cy 1x week
Police Evidence	200 W 6th St	3cy 1x week
Community Garden	8th & Bailey	95 gallon 1x
Fitness Center	133 N Main St	3cy 1x week
Padilla Park	Park behind Silver King, 77W Ruggles	8cy
community dev at old Pinal Co credit union	200 W 20th St	3cy 1x week

33)Page A1 1.2 How many tons of recyclable material were delivered to current processing facility over the past three years? **Data not available.**